

Prospect Child & Family Center

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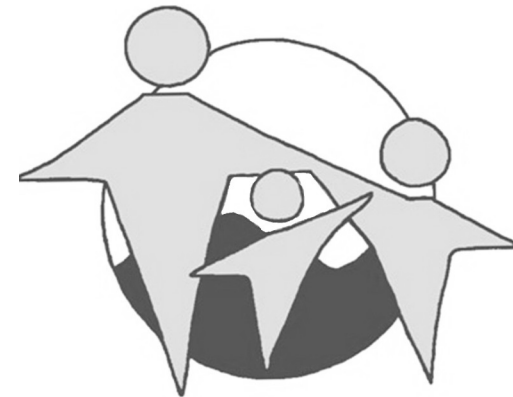
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OR

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*Sharing Visions...
Building Futures*

What is Service Coordination?

Medicaid Service Coordination (MSC) is a Medicaid State Plan service provided through the Office for People with Developmental Disabilities (OPWDD). Service Coordination is the active assistance of linkage and referral to persons as they navigate the various service systems in pursuit of necessary, and desired services that will assist them in achieving and/or maintaining their personal goals, and planning for the future.

Prospect Child & Family Center is approved to provide Medicaid Service Coordination (MSC) services to individuals with developmental disabilities, who receive Medicaid. Individuals with lifelong developmental disabilities can become eligible for Medicaid and the Home and Community Based Services (HCBS).

MSC is provided by qualified service coordinators and uses a person-centered planning process. The service coordinator works in a partnership with the individual, family and/or advocate to develop, implement and maintain the individual's Individualized Service Plan (ISP). This plan describes the individual, his or her strengths, capacities, needs and valued outcomes, as well as the supports and services necessary to achieve these outcomes. The Service Coordinator then works with the individual to access the desired supports defined in the planning process.

Person receiving MSC Role and Obligations:

- Meet, on a regularly scheduled basis with the Service Coordinator.
- Reviewing any personal changes; i.e. health, Medicaid status, address, phone number
- Participating as best as possible to receive supports/services to achieve valued outcomes and plan for future goals.

The Role of Medicaid Service Coordination

Development of the Individual Service Plan (ISP).

Included in the service plan is the child, young adult or adults outcomes and those supports and services the person wants or needs. This plan coordinates the access and delivery of supports and services the individual chooses.

Implementing the person's Individual Service Plan (ISP):

- Coordinates the access and delivery of supports and services chosen in the ISP.
- Locates or creates natural supports and community resources.
- Locates funded services, helps determine eligibility, completes referrals, facilitates visits and interviews.
- Ensures essential information is made available to providers and others with the appropriate consent of the individual.

Record keeping

- Annual and semi-annual reviews
- Physical and other evaluations
- Ongoing eligibility documentation

Advocacy and Referral

- Accompany family to meetings at school or day program.
- Refer and assist with application process for new services such as respite, residential habilitation, consolidated supports.
- Assist with securing funding for environmental modifications and adaptive equipment.
- Provide information on support and training for the family.
- Assist with finding appropriate medical care.